FINANCIAL ACCOUNTING FOR DECISION MAKERS

Tenth Edition Peter Atrill Eddie McLaney Pearsor

FINANCIAL ACCOUNTING FOR DECISION MAKERS



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FINANCIAL ACCOUNTING FOR DECISION MAKERS

TENTH EDITION

Peter Atrill Eddie McLaney



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Lecturer Resources

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Preface

This text provides a comprehensive introduction to financial accounting. It is aimed at students who are not majoring in accounting as well as those who are. Those studying introductory-level financial accounting as part of their course in business, economics, hospitality management, tourism, engineering, or some other area, should find that the text provides complete coverage of the material at the level required. Students who are majoring in accounting should find the text a useful introduction to the main principles, which can serve as a foundation for further study.

The main focus of the text is on the ways in which financial statements and financial information can improve the quality of decision making. To ensure that readers understand the practical implications of the subject, there are, throughout the text, numerous illustrative extracts using commentary from company reports, survey data and other sources. Although some technical issues are dealt with in the text, the main emphasis throughout is on basic principles and underlying concepts.

In this tenth edition, we have taken the opportunity to make improvements, including those suggested by students and lecturers who used the previous edition. We have rewritten some material to make it more understandable to readers, and have also increased the number of diagrams. The number of examples from real life have been expanded, as have the number of activities. We have also incorporated developments to International Financial Reporting Standards. Recent developments in auditing are discussed and explained.

The text is written in an 'open-learning' style. This means that there are numerous integrated activities, worked examples and questions throughout the text to help you to understand the subject fully. In framing these questions and tasks, we have tried to encourage critical thinking by requiring analysis and evaluation of various concepts and techniques. You are encouraged to interact with the material and to check your progress continually. Irrespective of whether you are using the text as part of a taught course or for personal study, we have found that this approach is more 'user-friendly' and makes it easier for you to learn.

We recognise that most of you will not have studied financial accounting before and, therefore, we have tried to write in a concise and accessible style, minimising the use of technical jargon. We have also tried to introduce topics gradually, explaining everything as we go. Where technical terminology is unavoidable we try to provide clear explanations. You will find all of the key terms highlighted in the text, and then listed at the end of each chapter with a page reference. All of these key terms are also listed alphabetically, with a concise definition, in the glossary given in Appendix B. This should provide a convenient point of reference from which to revise.

A further important consideration in helping you to understand and absorb the topics covered is the design of the text itself. The page layout and colour scheme have been carefully considered to allow for the easy navigation and digestion of material. The layout features a large page format, an open design, and clear signposting of the various features and assessment material.

We hope that you will find the text both readable and helpful.

Peter Atrill Eddie McLaney

A note to lecturers and tutors

This text is supported by its own MyLab Accounting (purchased separately) which is an environment that gives unlimited opportunities for practice using a range of questions, and which provides timely feedback. Updates to MyLab Accounting for the 10th edition include the enhancement of previously static questions so that these are now algorithmic, which means that each student is able to work on a numerical problem that is individual to them. In addition to the Case Studies, useful self-study suggestions in the Study Plan, and the vast range of exercises (over 1200) to select from, more variety in questions has been incorporated into MyLab Accounting for this edition for the first chapters, allowing instructors to test students' performance in more different ways.

For access to MyLab Accounting, students need both a course ID and an access card (see the advert on the inside front cover of the book).

How to use this book

We have organised the chapters to reflect what we consider to be a logical sequence and, for this reason, we suggest that you work through the text in the order in which it is presented. We have tried to ensure that earlier chapters do not refer to concepts or terms that are not explained until a later chapter. If you work through the chapters in the 'wrong' order, you will probably encounter concepts and terms that were explained previously.

Irrespective of whether you are using the book as part of a lecture/tutorial-based course or as the basis for a more independent mode of study, we advocate following broadly the same approach.

Integrated assessment material

Interspersed throughout each chapter are numerous activities. You are strongly advised to attempt all of these questions. They are designed to simulate the sort of quick-fire questions that your lecturer might throw at you during a lecture or tutorial. Activities serve two purposes:

- to give you the opportunity to check that you understand what has been covered so far;
- to encourage you to think about the topic just covered, either to see a link between that topic and others with which you are already familiar, or to link the topic just covered to the next.

The answer to each activity is provided immediately after the question. This answer should be covered up until you have deduced your solution, which can then be compared with the

Towards the end of Chapters 2–12 there is a self-assessment question. This is more comprehensive and demanding than most of the activities, and is designed to give you an opportunity to check and apply your understanding of the core coverage of the chapter. The solution to each of these questions is provided in Appendix C. As with the activities, it is important that you attempt each question thoroughly before referring to the solution. If you have difficulty with a self-assessment question, you should go over the relevant chapter again.

End-of-chapter assessment material

At the end of each chapter there are four critical review questions. These are short questions requiring a narrative answer or discussion within a tutorial group. They are intended to help you assess how well you can recall and critically evaluate the core terms and concepts covered in each chapter. Answers to these questions are provided in Appendix D at the end of the book. At the end of each chapter, except for Chapter 1, there is a set of **exercises**. These are mostly computational and are designed to reinforce your knowledge and understanding. Exercises are graded as 'basic', 'intermediate' or 'advanced' according to their level of difficulty.

The basic-level questions are fairly straightforward; the more advanced ones can be quite demanding but can be successfully completed if you have worked conscientiously through the chapter and have attempted the basic exercises. Solutions to some of the exercises in each chapter are provided in Appendix E. A coloured exercise number identifies these questions. Here, too, a thorough attempt should be made to answer each exercise before referring to the solution.

Solutions to the other exercises are provided in a separate Instructors' Manual.

Content and structure

The text comprises twelve main chapters. The market research for this text revealed a divergence of opinions, given the target market, on whether or not to include material on double-entry bookkeeping techniques. So as to not interrupt the flow and approach of the main chapters, Appendix A on recording financial transactions (including activities and three exercise questions) has been placed after Chapter 12.

Chapter 1 INTRODUCTION TO ACCOUNTING

INTRODUCTION

We begin this opening chapter of the book by considering the role of accounting. We shall see how accounting can be a valuable tool for decision making. We shall also identify the main users of accounting information and the qualities, or characteristics, needed for accounting information to be useful for decision-making purposes. We shall then go on to consider the two main strands of accounting: financial accounting and management accounting. We shall discuss the differences between them and why these differences arise.

Since this book is mainly concerned with accounting and financial decision making for private-sector businesses, we shall devote some time to examining the business environment. We shall consider the purpose of a private-sector business, the main forms of business enterprise that exist and the ways in which businesses may be structured. We also consider what the key financial objective of a business is likely to be. These are all important factors that help to shape the accounting and financial information produced.

Learning outcomes

When you have completed this chapter, you should be able to:

- explain the nature and role of accounting;
- identify the main users of financial information and discuss their needs;
- identify and discuss the qualities that make accounting information useful; and
- explain the purpose of a business and describe how businesses are organised and structured.

WHAT IS ACCOUNTING?

Accounting is concerned with *collecting, analysing* and *communicating* financial information. The ultimate aim is to help those using this information to make more informed decisions. Unless the financial information being communicated can improve the quality of decisions that users make, there is really no point in producing it.

Sometimes the impression is given that the purpose of accounting is simply to prepare financial (accounting) reports on a regular basis. While it is true that accountants produce accounting reports, it does not represent an end in itself. As already mentioned, the ultimate aim of the accountant's work is to give users better financial information on which to base their decisions. This decision-making perspective of accounting provides the theme for the book and shapes the way in which we deal with each topic.

A useful starting point in exploring the subject is to ask who uses financial information and for what kind of decisions it is useful. It is to these issues that we now turn.

WHO ARE THE USERS OF ACCOUNTING INFORMATION?

For accounting information to be useful, the accountant must be clear *for whom* the information is being prepared and *for what purpose* the information will be used. There are likely to be various groups of people (known as 'user groups') with an interest in a particular organisation, in the sense of needing to make decisions about it. For a typical private-sector business, the more important of these groups are shown in Figure 1.1. Take a look at this figure and then try Activity 1.1.



Figure 1.1 Main users of financial information relating to a business

Activity 1.1

Ptarmigan Insurance plc (PI) is a large motor insurance business. Taking the user groups identified in Figure 1.1, suggest, for each group, the sorts of decisions likely to be made about PI and the factors to be taken into account when making these decisions.

Your answer may be along the following lines:

User group Decisions likely to be made

Customers Whether to take further motor policies with PI. This might involve an

assessment of PI's ability to continue operating and to meet customers'

needs, particularly those relating to insurance claims.

Competitors How best to compete against PI or whether to leave the market as

competing profitably would not be possible. This might involve using PI's performance across various areas as a 'benchmark' for evaluating their own performance. They might also try to assess PI's financial strength and to identify significant changes that could signal PI's future intentions (for example, raising funds as a prelude to market expansion).

Employees Whether to continue working for PI and, if so, whether to demand higher

rewards for doing so. The future plans, profits and financial strength of the business are likely to be of particular interest when making these decisions.

Government Whether PI should pay tax and, if so, how much, whether it complies

with agreed pricing policies, whether financial support is needed and so on. In making these decisions, an assessment of PI's profits, sales

revenues and financial strength would be made.

Community representatives

(a local government organisation, for example) Whether to allow PI to expand its premises and/or whether to provide economic support for the business. When making such decisions, PI's ability to provide continuing employment for the community, its use of community resources and its willingness to behave in an environmentally

responsible way are likely to be important considerations.

Investment analysts Whether to advise clients to invest in PI. This would involve assessing

the likely risks and future returns associated with the business.

Suppliers Whether to continue to supply PI with goods or services and, if so,

whether to supply these on credit. This would require an assessment of PI's ability to pay for any goods or services supplied at the due dates.

Lenders Whether to lend money to PI and/or whether to require repayment of

existing loans. PI's ability to pay the interest and to repay the principal

sum on time would be important factors in such decisions.

Managers Whether the performance of the business needs to be improved.

Performance to date may be compared with earlier plans or some other 'benchmark' to decide whether action needs to be taken. Managers may also wish to consider a change in PI's future direction. This may involve determining whether the business has the financial flexibility

and resources to take on new challenges

Owners Whether to invest more in PI or to sell all, or part, of the existing

investment. This would involve assessing the likely risks and future returns associated with PI. Owners may also be involved in decisions concerning rewards for senior managers. These decisions will normally take account of the financial performance and position of the business.

Although this answer covers many of the key points, you may have identified other decisions and/or other factors to be taken into account by each group.

THE CONFLICTING INTERESTS OF USERS

We have just seen that each user group will have its own particular interests. There is always a risk, however, that the interests of the various user groups will collide. The distribution of business wealth provides the most likely area for collisions to take place. Take, for example, the position of owners and managers. Although managers are appointed to act in the best interests of the owners, they may not always do so. Instead, they may use the wealth of the business to award themselves large pay rises, to furnish large offices or to buy expensive cars for their own use. Accounting can play an important role in monitoring and reporting how various groups benefit from the business. Owners may, therefore, rely on accounting information to see whether pay and benefits received by managers are appropriate and are in line with agreed policies.

There is also a potential collision of interest between lenders and owners. Funds loaned to a business, for example, may not be used for their intended purpose. They may be withdrawn by the owners for their own use rather than used to expand the business as agreed. Thus, lenders may rely on accounting information to see whether the owners have kept to the terms of the loan agreement.

Activity 1.2

Can you think of *two* other examples where accounting information may be examined by a particular user group to check whether the distribution of business wealth is appropriate and/or in accordance with particular agreements?

Two possible examples that spring to mind are:

- employees wishing to check that they are receiving a 'fair share' of the wealth created by the business and that managers are complying with agreed profit-sharing schemes;
- governments wishing to check that the owners of a monopoly do not benefit from excessive profits and that any pricing rules relating to the monopoly's goods or services have not been broken.

You may have thought of other examples.

HOW USEFUL IS ACCOUNTING INFORMATION?

No one would seriously claim that accounting information fully meets all of the needs of each of the various user groups. Accounting is a developing subject and there is still much to learn about user needs and how these needs can be met. Nevertheless, the information contained in accounting reports should help users make decisions relating to the business. The information should reduce uncertainty about the financial position and performance of the business. It should help to answer questions concerning the availability of funds to pay owners a return, to repay loans, to reward employees and so on.

Typically, there is no close substitute for the information provided by the financial statements. Thus, if users cannot glean the required information from the financial statements, it is often unavailable to them. Other sources of information concerning the financial health of a business are normally much less useful.

Activity 1.3

What other sources of information might, say, an investment analyst use in an attempt to gain an impression of the financial position and performance of a business? (Try to think of at least four.) What kind of information might be gleaned from these sources?

Other sources of information available include:

- meetings with managers of the business;
- public announcements made by the business;
- newspaper and magazine articles;
- websites, including the website of the business;
- radio and TV reports;
- information-gathering agencies (for example, agencies that assess the creditworthiness or credit ratings of the business);
- industry reports; and
- economy-wide reports.

These sources can provide information on various aspects of the business, such as new products or services being offered, management changes, new contracts offered or awarded, the competitive environment within which the business operates, the impact of new technology, changes in legislation, changes in interest rates, and future levels of inflation.

This kind of information is not really a substitute for accounting information. Rather, it is best used in conjunction with accounting information to provide a more complete picture of the financial health of a business.

Evidence on the usefulness of accounting

There are arguments, and convincing evidence, that accounting information is at least *perceived* as being useful to users. Numerous research surveys have asked users to rank the importance of accounting information, in relation to other sources of information, for decision-making purposes. Generally, these studies have found that users rank accounting information very highly. There is also considerable evidence that businesses choose to produce accounting information that exceeds the minimum requirements imposed by accounting regulations. For example, businesses often produce a considerable amount of accounting information for managers that is not required by any regulations. Presumably, the cost of producing this additional accounting information is justified on the grounds that users find it useful. Such arguments and evidence, however, leave unanswered the question of whether the information produced is actually used for decision-making purposes, that is: does it affect behaviour?

It is normally very difficult to assess the impact of accounting on decision-making behaviour. One situation arises, however, where the impact of accounting information can be observed and measured. This is where the **shares** (portions of ownership of a business) are traded on a stock exchange. The evidence shows that, when a business makes an announcement concerning its accounting profits, the prices at which shares are traded and the volume of shares traded often change significantly. This suggests that investors are changing their views about the future prospects of the business as a result of this new information becoming available to them. This, in turn, leads them to make a decision either to buy or to sell shares in the business.

While there is evidence that accounting reports are seen as useful and are used for decision-making purposes, it is impossible to measure just how useful they really are to users.

Activity 1.4

Can you figure out why it is impossible to measure this?

Accounting reports will usually represent only one input to a particular decision. The weight attached to them by the decision maker, and the resulting benefits, cannot normally be accurately assessed.

We cannot say with certainty, therefore, whether the cost of producing these reports represents value for money.

It is possible, however, to identify the kinds of qualities which accounting information must possess in order to be useful. Where these qualities are lacking, the usefulness of the information will be diminished. This point is now considered in some detail.

PROVIDING A SERVICE

One way of viewing accounting is as a form of service. The user groups identified in Figure 1.1 can be seen as the 'clients' and the accounting (financial) information produced can be seen as the service provided. The value of this service to the various 'clients' can be judged according to whether the accounting information meets their needs.

To be useful to users, particularly investors and lenders, the information provided should possess certain qualities, or characteristics. In particular, it must be relevant and it must faithfully represent what it is meant to represent. These two qualities, **relevance** and **faithful representation**, are regarded as fundamental qualities and require further explanation.

- Relevance Accounting information should make a difference. That is, it should be capable of influencing user decisions. To do this, it should help to predict future events (such as predicting next year's profit), or help to confirm past events (such as establishing last year's profit), or do both. By confirming past events, users can check on the accuracy of their earlier predictions. This can, in turn, help them to improve the ways in which they make predictions in the future.
- To be relevant, accounting information must cross a threshold of materiality. An item of information is considered material, or significant, if its omission or misstatement would change the decisions that users make. Ultimately, what is considered material is a matter of judgement. When making this kind of judgement, managers should consider how this information is likely to be used by users. If a piece of information is not considered material, it should not be included within the accounting reports. It will merely clutter them up and, perhaps, interfere with the users' ability to interpret them.

Activity 1.5

Do you think that what is material for one business will also be material for all other businesses?

No, it will normally vary from one business to the next. What is material will depend on factors such as the size of the business, the nature of the information and the amounts involved.

■ Faithful representation Accounting information should represent what it is meant to represent. To do so, the information provided must reflect the substance of what has occurred rather than simply its legal form. Take for example a manufacturer that provides goods to a retailer on a sale-or-return basis. The manufacturer may wish to treat this arrangement as two separate transactions. Thus, a contract may be agreed for the sale of the goods and a separate contract agreed for the return of the goods if unsold by the retailer. This may result in a sale being reported when the goods are delivered to the retailer even though they are returned at a later date. The economic substance, however, is that the manufacturer made no sale as the goods were subsequently returned. They were simply moved from the manufacturer's business to the retailer's business and then back again. Accounting reports should reflect this economic substance. To do otherwise would be misleading.

To provide a perfectly faithful representation, the information should be *complete*. In other words, it should incorporate everything needed to understand what is being portrayed. Thus, information relating to a particular item would normally contain a description of its nature, some suitable numerical measurement and, where necessary, explanations of important facts. Information should also be *neutral*, which means that it should be presented and selected without bias. No attempt should be made to manipulate the information is such a way as to influence user attitudes and behaviour. Finally, it should be *free from error*. This is not the same as saying that it must be perfectly accurate. Accounting information often contains estimates, such as future sales or costs, which may turn out to be inaccurate. Nevertheless, estimates may still be faithfully represented providing they are accurately described and properly prepared.

Activity 1.6

In practice, do you think that each piece of accounting information produced will be perfectly complete, neutral and free from error?

Probably not – however, each piece of information should be produced with these aims in mind.

Accounting information should contain *both* of these fundamental qualities – relevance and faithful representation – if it is to be useful. There is usually little point in producing information that is relevant, but which lacks faithful representation, or producing information that is irrelevant, even if it is faithfully represented. Nevertheless, a trade-off between relevance and faithful representation may sometimes have to be made. Where, for example, an estimate of some future financial commitment is highly uncertain, it may not reflect a totally faithful portrayal of the item. This estimate may, however, be the most relevant information available. In such a situation, it may be better for users to receive the estimate, along with a description of the uncertainties that surround it, rather than receive no estimate at all.

Further qualities

Where accounting information is both relevant and faithfully represented, there are other qualities that, if present, can enhance its usefulness. These are **comparability**, **verifiability**, **timeliness** and **understandability**. Each of these qualities is now considered.

- Comparability. When choosing between alternative courses of action, users of accounting information seek to make comparisons. They may want to compare performance of the business over time (for example, profit this year compared to last year). They may also want to compare certain aspects of business performance (such as the level of sales achieved during the year) to those of similar businesses. To help users make comparisons, items that are alike should be treated in the same way both over time and between businesses. Items that are not alike, on the other hand, should not be treated as though they are. Users must be able to detect both similarities and differences in items being compared.
- Verifiability. This quality provides assurance to users that the accounting information provided faithfully portrays what it is supposed to portray. Accounting information is verifiable where different, independent experts can reach broad agreement, that it provides a faithful portrayal. Verification can be direct, such as checking a bank account balance, or indirect, such as checking the underlying assumptions and methods used to derive an estimate of a future cost.
- *Timeliness.* Accounting information should be made available in time for users to make their decisions. A lack of timeliness undermines the usefulness of the information. Broadly speaking, the later that accounting information is produced, the less useful it becomes.
- Understandability. Accounting information should be presented in as clear and as concise a form as possible. Nevertheless, some accounting information may be too complex to be presented in an easily digestible form. This does not mean, however, that it should be ignored. To do so would result in reporting only a partial view of financial matters. (See Reference 1 at the end of the chapter.)

Activity 1.7

Accounting reports are aimed at users with a reasonable knowledge of accounting and business and who are prepared to invest time in studying them. Do you think, however, that accounting reports should be understandable to users without any knowledge of accounting or business?

It would be very helpful if everyone could understand accounting reports. This, however, is unrealistic as complex financial events and transactions cannot normally be expressed in simple terms. Any attempts to do so are likely to produce a very distorted picture of reality.

It is probably best that we regard accounting reports in the same way that we regard a report written in a foreign language. To understand either of these, we need to have had some preparation. When producing accounting reports, it is normally assumed that the user not only has a reasonable knowledge of business and accounting but is also prepared to invest some time in studying the reports. Nevertheless, the onus is clearly on accountants to provide information in such a way that makes it as understandable as possible to non-accountants.

It is worth emphasising that the four additional qualities just discussed cannot make accounting information useful. They can only enhance the usefulness of information that is already relevant and faithfully represented.

WEIGHING UP THE COSTS AND BENEFITS

Even when an item of accounting information may have all the qualities described, this does not automatically mean that it should be collected and reported to users. There is still one more hurdle to jump. Consider Activity 1.8.

Activity 1.8

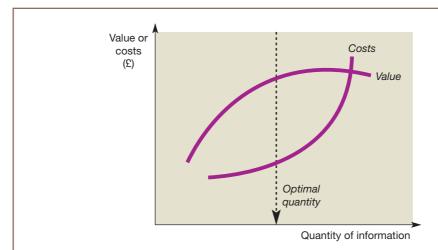
Suppose an item of information is capable of being provided. It is relevant to a particular decision and can be faithfully represented. It is also comparable, verifiable, timely and can be understood by the decision maker.

Can you think of the reason why, in practice, you might choose not to produce the information?

The reason is that you judge the cost of doing so to be greater than the potential benefit of having the information. This cost–benefit issue will limit the amount of accounting information provided.

In theory, a particular item of accounting information should only be produced if the costs of providing it are less than the benefits, or value, to be derived from its use. Figure 1.2 shows the relationship between the costs and value of providing additional accounting information.

The figure shows how the value of information received by the decision maker eventually begins to decline. This is, perhaps, because additional information becomes less relevant, or because of the problems that a decision maker may have in processing the sheer quantity of



The benefits of accounting information eventually decline. The cost of providing information, however, will rise with each additional piece of information. The optimal level of information provision is where the gap between the value of the information and the cost of providing it is at its greatest.

Figure 1.2 Relationship between costs and the value of providing additional accounting information